

2010-2011 Benefits Carrier Contact Charts

Effective: 10/1/2010 to 9/30/2011

Available physicians and provider information can be obtained in a variety of ways; you can call member services or access the on-line directories from the web. If you have a question concerning services and/or prescriptions, please contact the plan directly.

Carrier/Benefit Plan	Group Number	Member Services	WebSite/Provider Directory Site
Aetna Health HMOs (Aetna Open Access Plans – HMO) Aetna HMO Plans	TriNet	(888) 295-2873	(Aetna Open Access Plans – HMO) www.aetna.com [Select Doc Find > Select Zip Code/State > Enter Zip Code and select distance > Select all medical professionals > Select Aetna Open Access Plans > Select HMO (Open Access) > Select View Search results]
Aetna Open Access Plans (Open Access Plans – Open Access Managed Choice) Aetna CDHP 2500 Aetna PPO 300 Aetna PPO 600 Aetna PPO 1000 Aetna PPO 1500 Aetna PPO 2000	TriNet	(866) 547-2670	(Open Access Managed Choice Plans - OAMC POS) www.aetna.com [Select Doc Find > Select Zip Code/State > Enter Zip Code and select distance > Select all medical professionals > Select Aetna Open Access Plans > Select Managed Choice POS (Open Access) > Select View Search results]
Health Savings Accounts (HSAs) (Aetna Members) JP Morgan Chase Bank	N/A	(866) 524-2483	www.aetna.com
Aetna Dental DMO DMO Group	326330	(866) 547-2670	www.aetna.com [Select Doc Find > Select Zip Code/State > Enter Zip Code and select distance > Select all dental professionals > Select Dental Maintenance Organization (DMO)> Select View Search results]
Aetna Dental (PPO) Dental 50 Group Dental 100 Group	326330	(866) 547-2670	www.aetna.com [Select Doc Find > Select Zip Code/State > Enter Zip Code and select distance > Select all dental professionals > Select Dental PPO/PDN with PPO II Network > Select View Search results]
Delta Dental Preferred Option (DPO) Dental 50 Group Dental 100 Group	5459-1011	(800) 765-6003	www.deltadentalins.com

Carrier/Benefit Plan	Group Number	Member Services	WebSite/Provider Directory Site
Aetna Vision (Powered by Eye Med) Aetna Vision Plan Group Aetna Vision Plus Plan Group	326338	(877) 973-3238	www.aetnavision.com Demo: www.brainshark.com/aetnavpns/TriNet
Vision Service Plan VSP Vision Plan Group VSP Vision Plus Plan Group	12243437	(800) 877-7195	www.vsp.com/go/trinet
MetLife Life <ul style="list-style-type: none"> • Basic Life • Basic AD&D • Supplemental Term Life • Supplemental AD&D 	Customer #1164937 104097-G 1164937-G 104097-G 1164937-G	Life and AD&D (800) 638-6420	Log on to HR Passport Click on My Benefits Click on Current Benefits
Aetna Disability <ul style="list-style-type: none"> • Short Term Disability (STD) • Long Term Disability (LTD) 	326328	(877) 465-0424	Log on to HR Passport Click on My Benefits Click on Current Benefits
MetLife Voluntary Benefits <ul style="list-style-type: none"> • Preferred Savings Plus • Auto and Home • Group Legal Services • Long Term Care Insurance • Lifelong income • Guaranteed income • Personal Pension Builder • Pet Insurance 	N/A	(800) GET-MET 8 (800) 438-6388	Log on to HR Passport Click on Additional Benefits Click on Metlife Products
Aflac	N/A	(800) 632-6107	Log on to HR Passport Click on Additional Benefits Click on Aflac